
One-Year Limited Warranty

1. Warranty. Stratus Unlimited LLC warrants to Customer that all signs, materials, labor, and workmanship will be new, of good quality, and free from damages or defects during the warranty period.
2. Expiration. This Limited Warranty expires one year after the date of sign installation by Stratus. For signs manufactured by Stratus but installed by unaffiliated third parties, this Limited Warranty expires one year after the date of shipment of the sign from Stratus to Customer.
3. Exclusions. Warranty coverage is excluded for damage or defects caused by:
 - Abuse; vandalism
 - Modifications not made by Stratus
 - Improper or insufficient maintenance
 - Improper operation
 - Normal wear and tear
 - Installation performed by a non-Stratus installer
 - Failure to notify Stratus of a problem
 - Damage or defect that is inherent in the materials specified by Customer
 - Attempts by a Customer or a third party to fix or repair
 - Customer negligence or misuse

Fluorescent, incandescent and metal halide lamps are excluded from coverage.

4. Replacement; repair. If Stratus determines that the damage or defect is under warranty and not excluded, then Stratus will supply replacement parts to Customer and conduct repairs during the one-year warranty period. The replacement part will be provided without cost to Customer, except for shipping. Costs for special rigging or equipment to gain access to the sign when the location is inaccessible or located beyond the reach of standard sign industry equipment, will be charged to Customer. Stratus may charge an inspection fee to determine the cause of the damage / defect.
5. Components. Pre-manufactured components that are supplied by third parties, including ballasts, transformers, electrical cutoff switches, lamp sockets, electrodes, vinyl film, plastic, Lexan® polycarbonate sheets, and other materials specified for and used in the manufacture of branding elements, will be eligible for replacement only in accordance with the original manufacturer's warranty. Stratus will replace these pre-manufactured components (excluding fluorescent lamps and incandescent bulbs) for one year after installation, labor to be charged to Customer, and Stratus will otherwise administer the manufacturer's warranties during the one-year warranty period.
6. Claim. Customer must notify Stratus of any warranty claim in writing. Stratus will make good any defects in materials or workmanship, including repair or replacement of same, which may develop during the one-year warranty period. Stratus will make repairs or replacements at its sole cost and expense. This Limited Warranty is effective only if Stratus has received proper notice, and after an authorized Stratus representative has verified the claim.

7. **Sole Remedy.** In no event will Stratus be liable to Customer for operating costs; lost profits or other consequential, indirect or incidental damages; or any other expense. Stratus's sole responsibility is to repair or replace defective materials or workmanship as expressly described in this Limited Warranty.
8. **DISCLAIMER.** Except for this Limited Warranty, all other warranties, whether express or implied (including the warranties of merchantability and fitness or suitability for a particular purpose), are hereby expressly disclaimed by Stratus.
9. **Interpretation.** In the event of any conflict or inconsistency between this Limited Warranty and any other agreement with Customer, this Limited Warranty controls.
10. **Casualty.** This Limited Warranty is void if the signs or component parts sustain damage or fail because of fire, explosion, hail, windstorm, blizzard, lightning, earthquake, tornado, hurricane, severe weather or other casualty event, acts of God or nature, or other events, accidents or circumstances beyond Stratus's reasonable control.
11. **Manufacturer's Warranty Example.** By way of information only, the following are usual and customary component warranties furnished by many, but not all, manufacturers:

LED Components	5 years
Ballasts	2 years
Transformers	2 years
Non-LED Lamps	90 days
Vinyl Film	Not less than 3 years and up to 7 years
Paint Finishes	Not less than 3 years and up to 7 years

Reference should be made to the actual manufacturer's warranty for all products in question.

12. **Notice.** Manufacturer warranties generally cover product replacement only and do not cover labor costs for inspection or replacement of product. Administration fees and shipping fees may be charged to Customer to return defective products to the manufacturer and to ship replacement products. Stratus will charge Customer normal contracted labor rates for all manufacturer warranty work that is performed by Stratus.